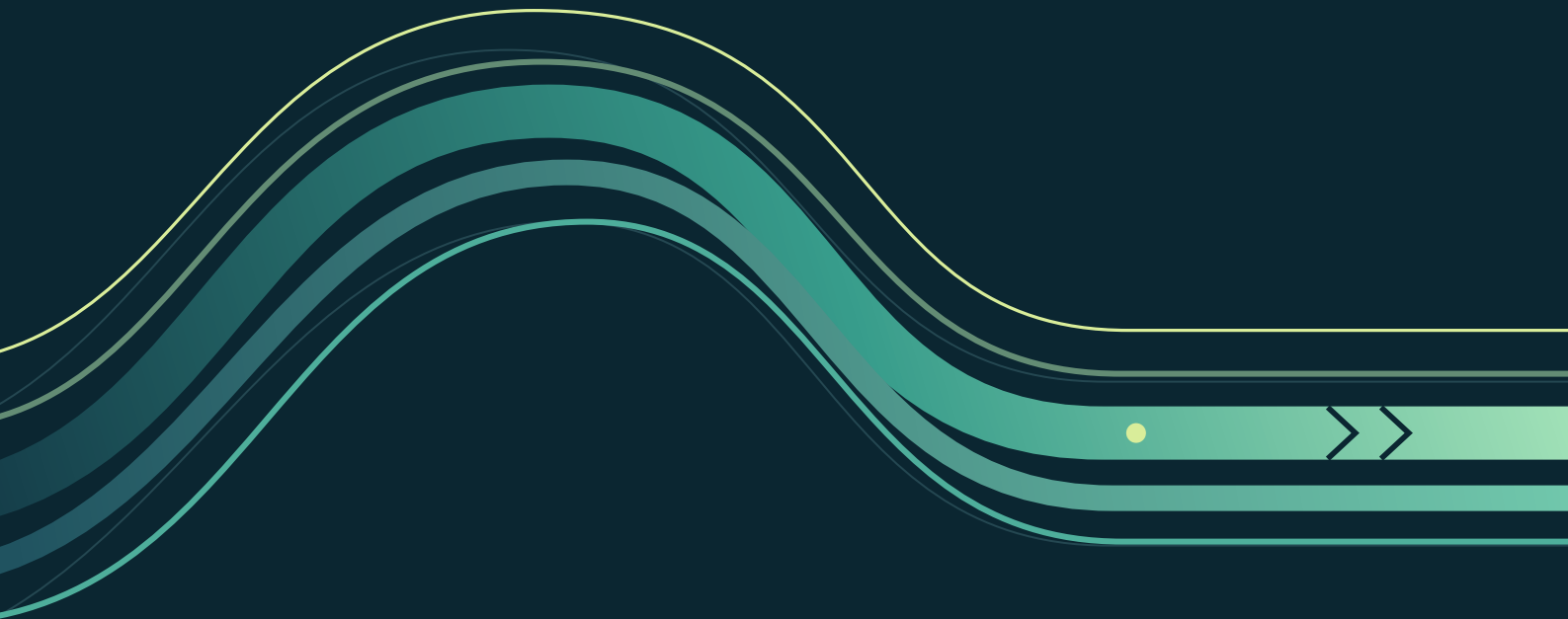


Less busywork. More business.

Give your team more time
for the work that matters.

Turn your business knowledge and data into useful tools for customer service, reporting, paperwork and planning.



KNOW · RESPOND · UNDERSTAND · PROCESS · PLAN

Five ways to put AI to work
in a small or medium business.

What could your team do with more time?

Start with the work that keeps slowing you down. Eroh1 helps turn familiar business bottlenecks into practical AI workflows.

01	Make your knowledge easy to find Ask questions of your policies, FAQs and catalogues.	Less searching. More useful answers.
02	Bring order to your enquiries Prioritise messages and prepare replies for review.	Clearer priorities. Less repetitive work.
03	Talk to your numbers Explore sales and operations in plain English.	Easier access to business insight.
04	Take the typing out of paperwork Read, check and route invoices and purchase orders.	Less data entry. More focused review.
05	See the week ahead Forecast demand and highlight unusual changes.	A clearer basis for stock and staffing.

**Your business.
Your starting point.**

Choose one workflow, use your own documents or data, and agree what a useful result looks like. A focused pilot gives you evidence for the next decision.

01

MAKE YOUR KNOWLEDGE EASY TO FIND

Your knowledge. Ready when it's needed.

Help staff and customers find answers in the information your business already owns—with a source they can check.

YOUR BUSINESS KNOWLEDGE, IN A CONVERSATION

ASK → ANSWER → VERIFY

"What happens if I cancel two hours before my booking?"

Under this policy, cancellations with less than four hours' notice incur the full call-out fee.

↗ Booking & Cancellation Policy
Cancellations and rescheduling

Illustrative answer based on synthetic Harbourview Trades Co. demo content.



Policies & FAQs



Product & service information



Case studies

Answers with context

Ground responses in approved content, with source references that help people verify the answer.

Boundaries you define

Configure tone, scope and how the assistant responds when the available information is incomplete.



Make shared knowledge easier to use.

A useful starting point for repeated policy questions and customer-facing teams.

02

BRING ORDER TO YOUR ENQUIRIES

A clearer queue. A better place to start.

Help your team see what needs attention, understand the backlog and prepare replies using your own policies.

YOUR MORNING SUPPORT VIEW

• Illustrative workflow

An urgent service request needs attention. A warranty query is ready for review. A pricing enquiry can follow.

URGENT

Active leak following a service visit

Service issue · Attention needed

Review first ↗

WARRANTY

Is the repair covered?

Policy question · Reply draft prepared

Draft ready

PRICING

Quote request for a routine job

New enquiry · Standard priority

In queue

SUGGESTED REPLY · WARRANTY QUERY

Our workmanship warranty covers labour for 12 months. Please share your invoice number and a description of the issue so we can review your claim.

Source: Warranty & Guarantee Policy

Review before sending

Illustrative messages and draft based on synthetic demo content. Your team reviews replies before sending.

Classify by topic and urgency · Summarise the queue · Draft from approved policies



Put more attention where it matters.

Reduce repetitive sorting and drafting while keeping people involved.

03 TALK TO YOUR NUMBERS

Ask the question. Explore the answer.

Give owners and managers a way to explore sales and operations data in plain English, using agreed business definitions.

A CONVERSATION WITH YOUR BUSINESS DATA

Plain-English questions

“Why is revenue lower in this location?”

EXPLORE THE DRIVERS

Location A	
Location B	
Location C	

A USEFUL LINE OF ENQUIRY

Fewer orders.
Similar order values.

Compare order volume, average sale value and capacity to understand what changed.

Order volume · Illustrative comparison

“Now show me how that changed over time.”

Follow-up questions build on the same conversation.

Illustrative layout inspired by the Eroh1 demonstration on the Tasty Bytes reference dataset.

QUESTIONS THAT MOVE THE CONVERSATION FORWARD

Which products or services are growing?



How does performance compare across locations?



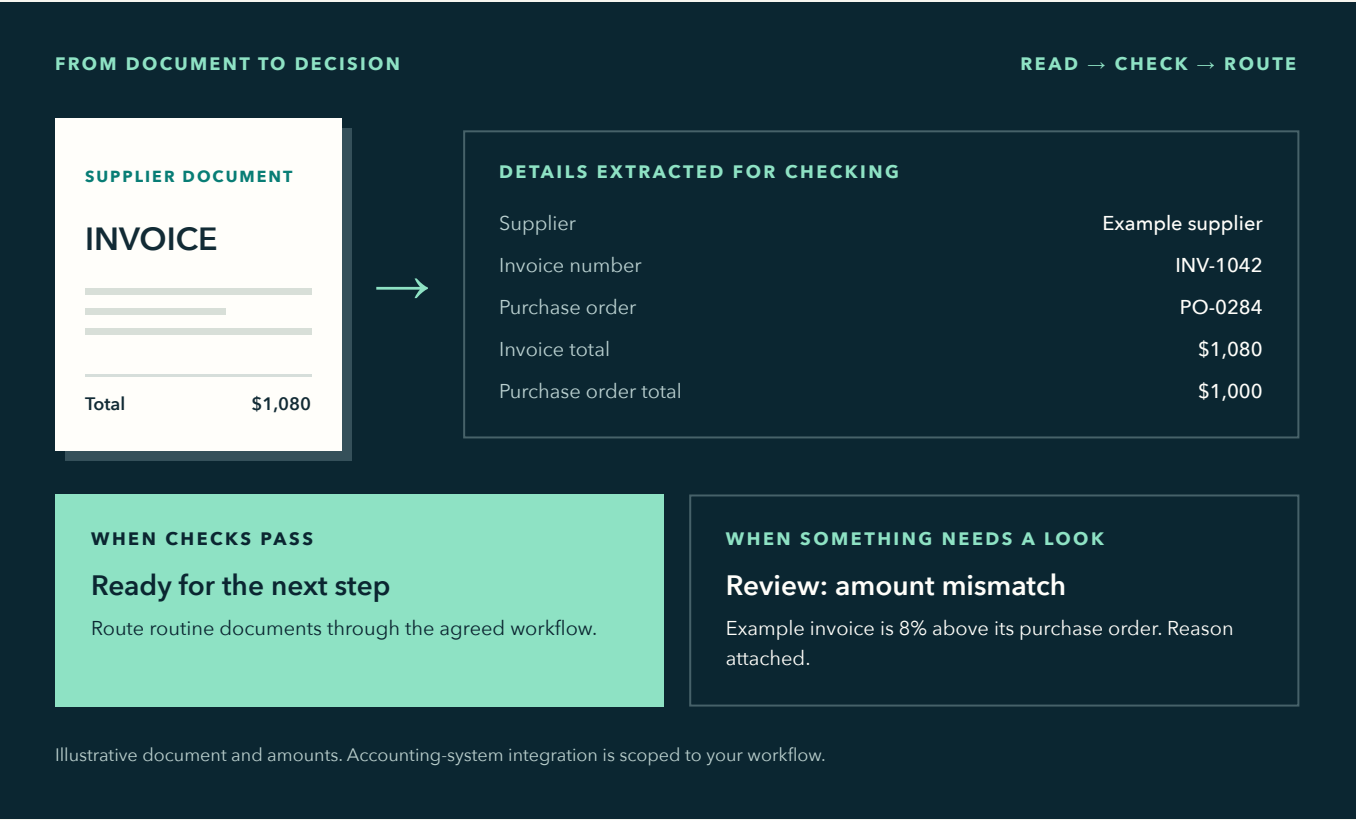
Make everyday analysis more accessible.

Explore routine questions without having to write a database query.

04 TAKE THE TYPING OUT OF PAPERWORK

Let the routine flow. Bring exceptions to light.

Turn invoices and purchase orders into structured information. Check the details and give your team a clearer review queue.



CHECKS THAT HELP FOCUS THE REVIEW

✓ Duplicate invoice numbers

✓ Purchase-order mismatches

✓ Missing required fields

✓ High-value items without an order



Spend less time rekeying. Focus on the exceptions.

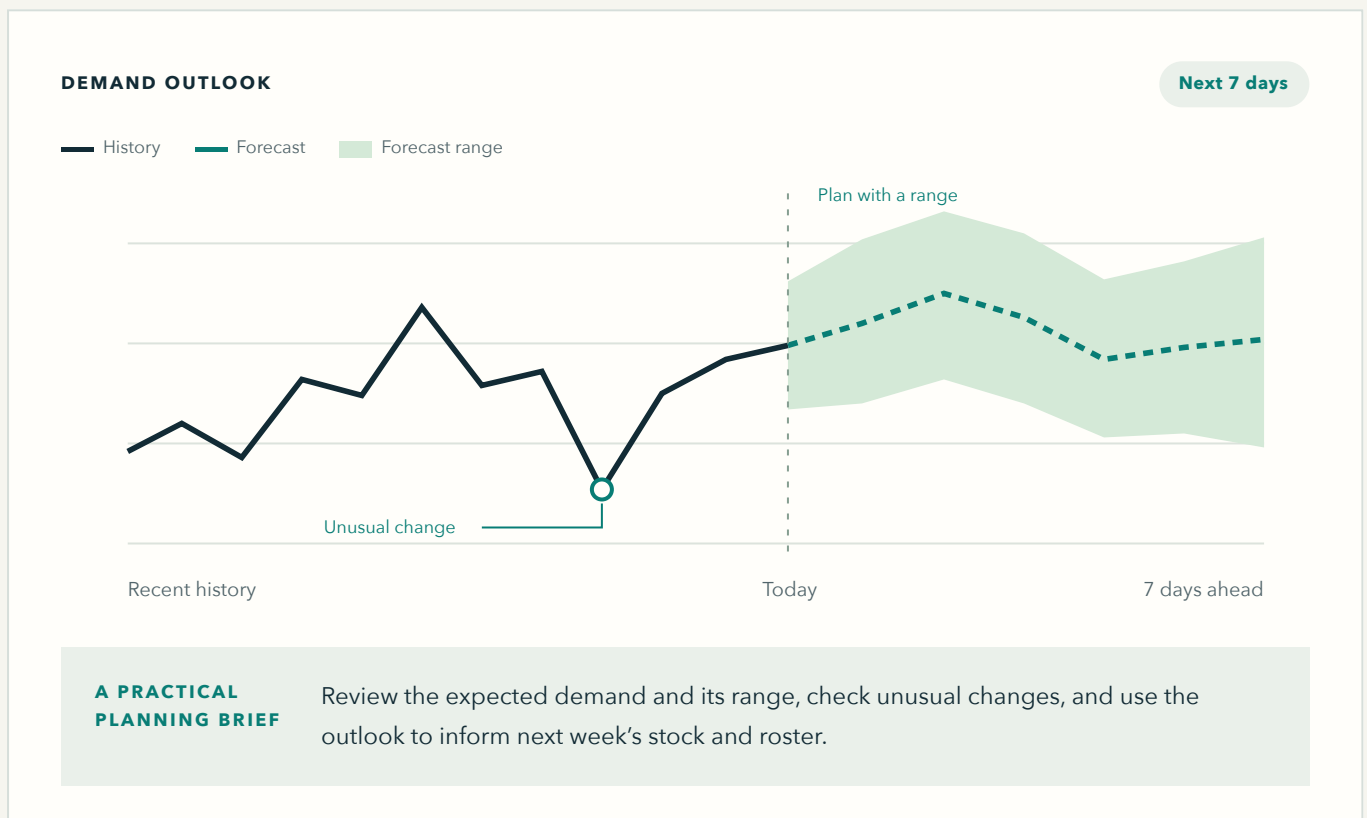
Give reviewers the extracted details and a reason for each flagged item.

05

SEE THE WEEK AHEAD

A clearer view of what comes next.

Use your historical demand to inform stock and staffing decisions—with a forecast range that makes uncertainty visible.



Conceptual chart, not a measured forecast. The Eroh1 demo uses a reference dataset and a synthetic weather signal to illustrate how possible drivers can be explored.

See unusual changes

Highlight demand that differs from the normal pattern so the team knows where to investigate.

Explore possible drivers

Bring in relevant signals, such as weather or promotions, to help interpret the pattern.



Give planning a stronger starting point.

Combine your team's judgement with a forward view of demand.

ONE WORKFLOW. A USEFUL FIRST STEP.

Start with the work that slows you down.

Bring the bottleneck. We'll help shape a focused pilot around your business, your information and a result you can assess.

- | | | |
|-------|-----------------------------------|---|
| 01 | Choose the opportunity | Identify one repeated task, the people involved and what you want to improve. |
| <hr/> | | |
| 02 | Build around your business | Use a representative set of your documents or data. Agree the rules, review points and systems involved. |
| <hr/> | | |
| 03 | Measure. Decide. Expand. | Review quality, time saved and operating cost against an agreed baseline. Use the evidence to decide what comes next. |

LET'S FIND YOUR FIRST USEFUL AI WORKFLOW

Brendon@eroh1.com.au 

Tell us which task takes too much time—and what a better working day would look like.

**BUILT WITH SNOWFLAKE.
SHAPED AROUND YOU.**

These capabilities build on Eroh1's Snowflake demonstrations using reference and synthetic data. Deployment, integrations, access controls and running costs are scoped for your environment. Pilot results depend on your documents, data and systems.